



**REPORT TO:** Housing Portfolio Holder  
**LEAD OFFICER:** Director of Housing

19 October 2016

---

## RESIDENT INVOLVEMENT STRATEGY 2016-2018

### Purpose

1. The report seeks approval of the Resident Involvement Strategy 2016-2018.
2. This is not a key decision. This is an update of the previous Resident Involvement Strategy dated 2010 (refreshed in 2013).

### Recommendations

3. It is recommended that the Housing Portfolio Holder approves the Resident Involvement Strategy 2016-2018, which is attached at **Appendix A**.

### Reasons for Recommendations

4. In line with our corporate plan 2016-2021 objectives we want to work in partnership with our residents, parishes, businesses and community organisations within the District to develop services which will enhance the quality of life for our residents.
5. The new Resident Involvement Strategy sets out how we will work with our tenants and leaseholders over the next two years to provide opportunities for residents living in our properties to fully participate in the delivery and development of the housing service.

### Background

6. South Cambs went through a Resident Involvement audit in 2009/10 carried out by the Tenant Participation Advisory Service (TPAS). One of the recommendations was to develop a Resident Involvement strategy which was approved in 2010. This was refreshed in 2013 and now needs updating again.
7. The Localism Act 2011 sets out expectations for Local Authorities and registered providers in relation to Consumer Standards. Within the legislation, the Involvement and Empowerment standard states that tenants must be given a wide range of opportunities to influence and be involved with the management of their homes.

### Considerations

8. As this is an update of an existing policy we have not needed to carry out an Equality Impact Assessment.

## **Implications**

9. There are no significant implications.

## **Consultation responses**

10. Consultation with Tenant Participation Group members and staff has taken place and their views incorporated in the drafting of this strategy.
11. Agreement to adopt this strategy fits in with our corporate targets of:

**HOMES FOR OUR FUTURE – Secure the delivery of a wide range of housing to meet the needs of existing and future communities.**

**And**

**AN INNOVATIVE AND DYNATIC ORGANISATION – Adopt a more commercial and business-like approach to ensure we can continue to deliver the best possible services at the lowest possible cost.**

## **Background Papers**

Where [the Local Authorities \(Executive Arrangements\) \(Meetings and Access to Information\) \(England\) Regulations 2012](#) require documents to be open to inspection by members of the public, they must be available for inspection: -

- (a) at all reasonable hours at the offices of South Cambridgeshire District Council;
- (b) on the Council's website; and
- (c) in the case of documents to be available for inspection pursuant to regulation 15, on payment of a reasonable fee required by the Council by the person seeking to inspect the documents at the offices of South Cambridgeshire District Council.

There are no background papers

**Report Author:** Peter Moston – Resident Involvement Team Leader  
Telephone: (01954) 713037